

Gail Seymour Productions, Inc. / GSPI dba Just Relax ®  
Aromatherapy Products, Business & Coaching Services,  
Home Spa Kits | 5338 Grand Palm Circle, Delray Beach,  
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*Home Spa Kit / Spa Gift Set / Guarantee & Exchange Policies*  
**PLEASE READ THIS PAGE BEFORE OPENING THE GABLE BOX. THANK YOU!**

**GUARANTEE:** Our merchandise is guaranteed for thirty (30) days after the purchaser's original ship date. **EXCHANGES:** If you wish to exchange the spa kit, please do not open any of the packaging, gable box excluded. All of the items in the spa kit must be returned in "same as new" condition, with the CD's shrink wrap in-tact, the heat sealed bags unopened, and the tamper evident seal(s) on the bottle cap(s) unbroken. The difference between our spa kits – besides the color of the gable boxes and the jute bags, box labels and the prints that we use for our aromatherapy (optional) facial / eye pillows – are the aromatherapy / essential oil synergy blends in the blue bottles. Rather than exchanging the entire kit for another kit, if all you really want and need is a different aromatherapy blend, to obtain different results, we recommend that you exchange just the bottle of oil for another bottle. We cannot and will not exchange the bottle of oil if the tamper evident seal on the bottle cap is broken. We have three aromatherapy formulas: (1) Just Relax ® is a fragrant lavender blend; (2) Stress Relief is a spicy citrus blend; and (3) Sleep Naturally™ is a woody blend for insomniacs. We do not offer free samples of our oils, except as an online CD promotion, and occasionally on other web sites, to make shopping convenient for new customers. Instead, we offer for sale on our web site a set of three trial size vials of essential oil (SKU: Tri-Pak), which enable our retail customers to affordably test all three synergy blends for only \$9.00, before ordering economy size bottles from us. To read about our aromatherapy blends, go online to: [www.justrelax.cc/aroma.htm](http://www.justrelax.cc/aroma.htm) and [www.justrelax.cc/sleepnaturally.htm](http://www.justrelax.cc/sleepnaturally.htm), or contact us. You may also exchange the spa kit for a transferable gift certificate, a 30-minute stress or business coaching session, a holistic health or career coaching session, a communications or public speaking skill building session, a sales training session, or a combination of one or more of our services. **RETURNS:** Before you attempt to return any of our merchandise, please contact us for a RMA (Return Merchandise Authorization) number, and let us know that your package is on its way back to us. If the spa kit was a gift, before you contact us, be sure to locate the name and contact information of the purchaser of record, and provide us with the date that you received the gift, so that we can verify that the order was sold and shipped by us, and enable us to determine whether or not our guarantee is still in force. We will also need your name, address, and your day and evening phone numbers. **REPLACEMENT:** If the merchandise is damaged, please contact us immediately for replacement. Since liquids expand under heat and pressure, when essential oils are shipped by air over long distances, it is unusual (but not impossible) for a small amount of liquid to leak into the protective bubble bag, if one is provided. If there is only a small amount of leakage, and the bottle label is still in good condition, meaning that it can still be read easily, then we will not replace the bottle, particularly since we will have also included an instruction card, with far more information than is printed on the bottle label. **DISCLAIMER:** Please read our instructions carefully before using any of our products. If a disclaimer sheet is included, kindly review that as well. **QUESTIONS & COMMENTS:** Feel free to write or call me personally with your questions and/or remarks. I am always interested in hearing from my customers as to how I might improve my company's products and services. I sincerely hope that you will enjoy using these all-natural and organic, eco-friendly products to promote your good health. Rev. 6-9-16.

*Best wishes, Gail Seymour*